

County of Siskiyou Enterprise Systems Catalog

Updated: July 2, 2022

Vendor	Product	Purpose	Categories/Types of Data	Custodian	Frequency Collected	Frequency Updated
Abacus Data Systems	Abacus	Case Management	Defendant case information	Public Defender	Daily	Daily
SouthTech	Criis	Document Management	Vital and recorded document management	Assessor-Recorder	Daily	Daily
Granicus	Gov QA for Public Records	PRA Request Management	Public Records	County Counsel	As needed	As Needed
Netwrix	Netwrix Auditor	Network Auditing	Network Traffic	Information Technology	Daily	Daily
SysAid Technologies	SysAid	Helpdesk work order tracking	Hardware Inventory Software Inventory Service Requests Trouble Tickets	Information Technology	Daily	Daily
Quest	NetVault & Qorstor	Backup appliances	Data backups and recovery	Information Technology	Daily	Daily
BMC	Track-IT!	Helpdesk work order tracking	Hardware Inventory Software Inventory Service Requests Trouble Tickets	Information Technology	As needed	As Needed
Bywater Solutions	Library Catalog	Library Management	Patron contact information; library holdings	County Library	Daily	Daily
Cascade Software Systems	CAMS	Finance and Accounting	Accounts Payable Accounts Receivable General Ledger Payroll Inventory Fleet Management	Public Works	Daily	Daily
Dude Solutions	Dude Solutions Community Development	Land Use Permitting	Code Violations and Permit Processing	Community Development	Daily	Daily
ElLucian	Banner	Finance and Accounting	Accounts Payable Accounts Receivable Budgeting General Ledger Payroll	Auditor-Controller	Daily	Daily
OPEN text	ApplicationXtender	Document Management	Vendor Forms	Auditor-Controller	As Needed	As Needed
Runbeck Election Services	DIMS.net	Voter Registration	Voter registration management	Clerk	As Needed	As Needed
ESRI	ArcGIS Enterprise	Graphic Information	Addresses, Parcels. Planning Streets, Zoning	County Administrator	Daily	Daily
Gradience	Gradience Attendance	Human Resources	Personnel Tracking	Personnel	As Needed	As Needed
Kronos	Workforce Central	Timekeeping	Employee time tracking	Auditor-Controller	Daily	Daily
Maximus	Fleet Focus	Fleet Management	Pre 2015 Vehicle and Equipment Data	Public Works	Read Only	Read Only

Megabyte	Megabyte Property Tax System	Property Tax	Property Assessment Property Tax management	Assessor-Recorder Treasurer-Tax Collector	Daily	Daily
Microsoft	Exchange	Electronic Mail	Enterprise electronic mail	Information Technology	Daily	Daily
Microsoft	Office 365	Email & Collaboration Tools	Email, messaging, and collaboration	Information Technology	Daily	Daily
NeoGov	Applicant Tracking	Online application system	Applicant tracking	Personnel	Daily	Daily
Questys Solutions	Questys ECMx	Agenda management	Board meeting agenda and minutes	Clerk	Weekly	Weekly
RoseRush Services	Shelter Pro	Case management	Animal shelter management Animal licensing	Agriculture	As Needed	As Needed